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Architecting Our Future

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eSentio
Technologies



Personal Mobile Devices Management Challenges and Risks

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Agenda

- Personal devices in the Enterprise
- Risks and Challenges
- Management Best Practices
- It's all about Apps



Changing Landscape

- Supporting personal devices no longer optional
 - People will use them
 - It's better to proactively manage and educate
- Greater variety of devices
 - Smartphones
 - Tablets
 - Multiple OS platforms
- Users are expecting to create content, not just consume



Risks and Challenges

- Rogue applications (spyware)
- Password (in)security
- Data encryption
- Lost devices
- Storage of Firm data
- Device vendors control applications
- Ease of access to social media site, risk of attorneys misrepresenting Firm



Management Best Practices

- Test/certify new OS versions
- Compile list of approved/supported applications
- Invest in 3rd party tools for cataloguing applications
- Consider 3rd party groupware apps for increased security
- Have policies/procedures in place for lost devices
- Enforce password/encryption where possible
- Identify and communicate risks
- Training



Applications– What works

- Email
- Citrix
- DMS
- Digital Dictation
- Web without Flash/JavaScript
- Custom apps



Applications – Still a challenge

- Presentations
 - Hardware dependent
 - Custom cables
 - Custom apps
- Editing documents (with DMS integration)
- Web with Flash/Javascript
- Not all apps work on all devices
 - iPhone/iPad has broader support



Discussion

